

Message Text

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PAGE 01 BEIRUT 13984 211204Z

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FM AMEMBASSY BEIRUT

TO USDOC WASHDC PRIORITY

INFO SECSTATE WASHDC 1463

UNCLAS BEIRUT 13984

FROM EMBASSY DOHA

E.O. 11652: N/A

TAGS: BDIS, QA

SUBJECT: TRADE COMPLAINT: GOQ MINISTRY OF INFORMATION
AND MARTI ELECTRONICS INC.

1. GOQ MINISTRY OF INFORMATION HAS REQUESTED EMBASSY ASSISTANCE IN SETTLING BUSINESS DISPUTE WITH MARTI ELECTRONICS INC., P.O. BOX 661, CLEBURNE TEXAS 76031, TEL 817-645-4091.

2. ACCORDING MINISTRY OFFICIAL, GOQ PLACED ORDER WITH MARTI 3/73 FOR BROADCASTING EQUIPMENT WORTH \$3700. WHEN SHIPMENT ARRIVED 1/74, ONE PIECE, BASE ANTENNA, WAS MISSING. MINISTRY NOTIFIED MARTI AND REQUESTED SHIPMENT OF NEW ANTENNA. MARTI REPLIED 4/2 STATING THEY WERE FILING CLAIM AGAINST AIR FREIGHT COMPANY (AIRBORNE) FOR MISSING ANTENNA AND WOULD SEND REPLACEMENT AS SOON AS RECEIVED FROM MANUFACTURER. MINISTRY MADE FOLLOW-UP TELEPHONE CALL ONE MONTH LATER AND WAS ASSURED BY MARTI THAT ANTENNA WOULD BE SHIPPED ASAP. TO DATE, MINISTRY HAS NOT RECEIVED ANTENNA NOR RECEIVED FURTHER WORD FROM MARTI DESPITE REPEATED LETTERS AND CABLES. MINISTRY OFFICIAL TOLD US THAT ENTIRE SHIPMENT HAS BEEN PAID FOR, INCLUDING MISSING PIECE. CORRESPONDENCE FROM MARTI SIGNED BY ROBERT RICHARDS.

3. ACTION REQUEST: REQUEST COMMERCE CONTACT MARTI AND REPLY TO US ON PRIORITY BASIS RE STATUS OF MISSING ANTENNA. WE WOULD LIKE TO PROVIDE SATISFACTORY RESPONSE TO MINISTRY ASAP SINCE IT IS MAJOR PURCHASER OF US ELECTRONIC EQUIPMENT AND
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HAS LARGE CONTRACT PENDING FOR WHICH US FIRM IS BEING CONSIDERED.

MINISTRY OFFICIAL NOTED THAT PREVIOUS BUSINESS DEALINGS WITH
MARTI HAVE BEEN ENTIRELY SATISFACTORY.
GODLEY

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